eChicago 2010
Seizing the Broadband Moment

8:30-5:00 on Friday, April 30 and 8:30-3:30 on Saturday, May 1
UIC Student Center West, 828 S. Wolcott, Chicago
Medical District stop on Blue Line, Polk stop on Pink Line
http://www.echicago.illinois.edu

From grassroots to citywide agencies, on campus and community, Chicagoans are demonstrating digital expertise and creativity. Now, will the 2010 arrival of broadband—fast internet—help us launch community and economic recovery? Can it generate sustainable livelihoods for everyone? What can we imagine?

Hear from:
>   Broadband projects leaders from Chicago and beyond
>   Cybernavigators and others from our branch libraries
>   Asian, Latino, and African American community-based leadership
>   Chicago's eGovernment experts
>   Chicago contributors to Wikipedia
>   Community archivists and media organizers
>   Graduate student researchers and activists
>   …and more

Keynotes: **Hardik Bhatt**, City of Chicago CIO; respondent **Neville Roy Singham**, Executive Chairman, Thoughtworks; **Erik Garr**, General Manager of the FCC's Omnibus Broadband Initiative; respondent **Drew Clark**, Executive Director, Partnership for a Connected Illinois.

This fourth eChicago meeting is a practice, policy, and research symposium sponsored by the University of Illinois at Urbana-Champaign Graduate School of Library and Information Science, University of Illinois at Chicago Institute for Policy and Civic Engagement, University of Illinois at Chicago College of Urban Planning and Public Affairs, and The Benton Foundation. Special thanks to Andy Pincon of Digital Education Workforce Society for videorecording and webhosting of eChicago 2010, allowing participants from around the world to join the conference live and to view the proceedings following the event. We gratefully acknowledge support from the Institute for Museum and Library Services and the Chicago Community Trust.

eChicago 2010: Seizing the Broadband Moment

Watch the live webcast at http://echicago.illinois.edu

Friday, April 30, 2010

8:30-9:00	Registration and coffee		
9-10:15	* A. Introductory Remarks: Terry Mazany, The Chicago Community Trust Seizing the Broadband Moment in Chicago / Hardik Bhatt, City of Chicago; Neville Roy Singham, ThoughtWorks, respondent		
10:15-10:30	Break		
10:30-11:45	* A. Building Broadband Infrastructure *Mark Pradun, Chair*	B. Latino Perspectives *Hector Hernandez, Chair*	C. Cybernavigators: Research findings *Roberto Pang and Kate Williams, Co-Chairs*	206. Public Computer Center
11:45-12:45	Lunch in the Market Place (poster session in Room C)		
12:45-2:00	*A. eGovernment: information and civic engagement *Joe Hoereth, Chair*	B. Broadband and Small Business *Chair to be announced*	C. Graduate students: research and action *Brooke Bahnsen, Chair*	206. Public Computer Center
2:00-2:15	Break		
2:15-3:30	*A. The future of the branch public library *Linda Naru, Chair*	B. Community Archives in Chicago: Technological Opportunities and Financial Obstacles *Lisa Calahan, Chair*	C. Perspectives on the Economic Recovery *Alexander Sherman, Chair*	206. Public Computer Center
3:30-3:45	Break		
3:45-5:00	*A. Strategies for Broadband Use *Susana Vasquez, Chair*	B. Work and Workers in the Twenty-First Century *Abdul Alkalimat, Chair*	C. How will online tools impact community media? *Thom Clark, Chair*	206. Public Computer Center
5:15-8:00	Drinks and Dinner at Rosebud Restaurant (1500 W. Taylor Street)		

Saturday, May 1, 2010

8:30-9:00	Registration and coffee		
9:00-10:15	*A. Seizing the Broadband Moment Nationwide / Erik Garr, FCC; Drew Clark, Connected Illinois, respondent		
10:15-10:30	Break		
10:30-11:45	*A. Latino Perspectives *Hector Hernandez, Chair*	B. Wikipedia Chicago *Tony Vernon, Chair*	C. Frontiers in Broadband Use: Healthcare *Diana Derige, Chair*	206. Public Computer Center
11:45-12:45	Box Lunch (poster session in Room C)		
12:45-2:00	*A. Seniors going digital roundtable *Don Samuelson, organizer*	B. Smart Communities: Research and Practice *Alaina, Harkness, Chair*	C. From 1995 to 2010: Job?Tech today *Abdul Alkalimat, Chair*	206. Public Computer Center
2:00-2:15	Break		
2:15-3:30	*A. The way forward: Abdul Alkalimat, Charles Benton, Matthew Guilford, Karen Mossberger, Kate Williams		

Friday, April 30, 8:30 am-5:00 pm

8:30-9:00 Coffee and registration second floor of UIC Student Center West

9:00-10:15 Plenary in Room A

Chair: **Kate Williams**, University of Illinois at Urbana-Champaign

Welcome: **Terry Mazany,** President and CEO, The Chicago Community Trust

Speaker: **Hardik Bhatt**, CIO, City of Chicago, *"Seizing the Broadband Moment in Chicago"*

Respondent: **Neville Roy Singham**, founder and Executive Chairman of Thoughtworks

10:15-10:30 Break

10:30-11:45 Breakout sessions

Room A: *Building the Broadband Infrastructure*
    Chair: **Mark Pradun,** Governor's Office State of Illinois
    Alan Kraus, Northern Illinois University
    Doug Power, Northern Illinois University
    Mike Smeltzer, University of Illinois at Urbana-Champaign

Room B: *Latino Perspectives*
    Chair: **Hector Hernandez,** Chicago Public Library
    Christina Gomez, Northeastern Illinois University
    Jaime Guzman, The Resurrection Project
    Alejandro Molina, Dr. Pedro Albizu Campos High School

Room C: *CyberNavigators: Research and findings*
    Co- Chairs: **Roberto Pang,** Chicago Public Library, and **Kate Williams,** University of Illinois at Urbana-Champaign
    Matt Jensen, Chicago Public Library, Legler
    Kera Kelly, Chicago Public Library, Thurgood Marshall
    Theresa Kettler, Chicago Public Library, Edgewater
    Aldo Vasquez, Chicago Public Library, Belmont

Room 206: *Public Computer Center: a hands-on opportunity for conference participants to enhance their technical knowledge, skills, and experience by learning about online resources from fellow eChicago attendees / detailed schedule on back page.*

11:45-12:45 Lunch: Meal tickets for the Marketplace onsite will be provided to pre-registered conference attendees

Available during lunch: Poster Session in Room C

12:45- 2:00 Breakout sessions

Room A: *eGovernment: Information and Civic Engagement*

Chair: **Joe Hoereth**, University of Illinois at Chicago
Hardik Bhatt, City of Chicago
Joe Germuska, Open Gov Chicago
Karen Mossberger, University of Illinois at Chicago

Room B: *Broadband and Small Business*
 Chair: **Diana Stroud,** University of Illinois at Urbana Champaign
 Marianne Markowitz, United States Small Business Administration
 Jay Lyon, North Halsted Business Alliance
 To be announced, City of Chicago Department of Business Affairs and Consumer Protection

Room C: *Graduate Students: Research and Action*
 Chair: **Brooke Bahnsen**, Fremont Library
 Andrew Gordon, Kristen Kogachi, **Gabriel Krieshok, Catherine Le, Alex Pompe,** and
 Lauren Walker, University of Michigan
 Aaron Fleisher, Jeff Ginger, Noah Lenstra, Anna Pederson, Susan Rodgers, and **Aiko
 Takazawa,** University of Illinois at Urbana-Champaign

Room 206: *Public Computer Center / detailed schedule on back page*

2:00-2:15 Break

2:15-3:30 Breakout sessions

Room A: *The Future of the Branch Public Library*
 Chair: **Linda Naru,** University of Illinois at Chicago
 Richard Dohnalek, Chicago Public Library (Lincoln-Belmont)
 Veyshon Edmond, Chicago Public Library (Bessie Coleman)
 Mosi Kamau, Chicago Public Library (Woodson)
 Zach McMahon, Chicago Public Library (Harold Washington)

Room B: *Community Archives in Chicago: Technological Opportunities and Financial Obstacles*
 Chair: **Lisa Calahan,** Black Metropolis Research Consortium
 Joy Kingsolver, Shel Silverstein Archives
 Andy Steadham, Black Metropolis Research Consortium
 Lourdes Torres, Center for Latino Studies at DePaul University

Room C: *Perspectives on the Economic Recovery*
 Chair: **Alexander Gail Sherman,** Civic Consulting Alliance
 Marie Lynch, Chicago Career Tech
 Justin Massa, MCIC
 Lydia Murray, City of Chicago

Room 206: *Public Computer Center / detailed schedule on back page*

3:30-3:45 Break

3:45-5:00 Breakout sessions

Room A: *Strategies for Broadband Use*
    Chair: **Susana Vasquez,** LISC
    Patrick Barry, LISC/Chicago's New Communities Program
    Bill Callahan, One Community
    Kurt Demaagd, Michigan State University
    Scott Goldstein, Teska Associates

Room B: *Work and Workers in the 21ˢᵗ Century*
    Chair: **Abdul Alkalimat,** University of Illinois at Urbana-Champaign
    Lenny Brody, Progressive Democrats of America
    Sheila Garland-Olaniran, National Nurses Organizing Committee/Nation al Nurses United
    Bruce Parry, activist

Room C: *How will Online Tools Impact Community Media?*
    Chair: **Thom Clark,** Community Media Workshop
    Ralph Braseth, Loyola University of Chicago
    Suzanne McBride, Columbia College of Chicago
    Glenn Reedus, South Suburban News
    Ernie Sanders, Greater Auburn-Gresham Development Corporation

Room 206: *Public Computer Center / detailed schedule on back page*

5:00-8:00 All invited to drinks and dinner at Rosebud, 1500 W. Taylor Street, Chicago. Complimentary for students of the University of Illinois Graduate School of Library and Information Sciences LEEP program.

Saturday, May 1, 8:30 am-3:30 pm

8:30-9:00 Coffee and registration second floor of UIC Student Center West

9:00-10:15 Plenary in Room A

Chair: **Kate Williams**, University of Illinois at Urbana-Champaign

Speaker: **Erik Garr**, General Manager of the FCC's Omnibus Broadband Initiative, ***"Seizing the Broadband Moment Nationwide: Mapping, Planning, Doing"***

Respondent: **Doug Clark,** Executive Director, Partnership for a Connected Illinois.

10:15-10:30 Break

10:30-11:45 Breakout sessions

Room A: *Latino Perspectives*
    Chair: **Hector Hernandez**
    Pablo Castro, Casa Central
    Jaime Guzman, Resurrection Project
    Elvia Rodriguez Ochoa, Pros Arts Studio

Room B: *Wikipedia Chicago*
  Chair: **Tony Vernon**, Wikipedia Chicago WikiProject

Room C: *Frontiers in Broadband Use: Healthcare*
  Chair: **Diana Derige**, The Chicago Community Trust
  Jim Alexander, Alexander Associates
  Andy Pinçon, Digital Workforce Education Society
  Fred Rachman, Chicago Health Information Technology Regional Extension Center
  Jonathan Silverstein, University of Chicago

Room 206: *Public Computer Center: a hands-on opportunity for conference participants to enhance their technical knowledge, skills, and experience by learning about online resources from fellow eChicago attendees / detailed schedule on back page.*

11:45-12:45 Lunch: box lunches will be provided to pre-registered conference attendees
  Available during lunch: Poster Session in Room C

12:45-2:00 Breakout sessions

Room A: *Seniors Going Digital Roundtable*
  Organizer: **Don Samuelson**
  Adrian Kok, Dominican University
  Bo Xie, University of Maryland

Room B: *Smart Communities: Research and Practice*
  Chair: **Alaina Harkness,** The John D. and Catherine T. MacArthur Foundation
  Rishi Desai, Bickerdike Redevelopment Corporation
  Jaime Guzman, The Resurrection Project
  Karen Mossberger, University of Illinois at Chicago
  Norma Sanders, Greater Auburn-Gresham Development Corp.

Room C: *From 1995 to 2010: Job?Tech Today*
  Chair: **Abdul Alkalimat,** University of Illinois at Urbana-Champaign
  Speakers TBA

Room 206: *Public Computer Center / detailed schedule on back page*

2:00-2:15 Break

2:15-3:30 Plenary in Room A: *The Way Forward*

  Chair: **Abdul Alkalimat**, University of Illinois at Urbana-Champaign
  Charles Benton, Benton Foundation
  Matthew Guilford, City of Chicago Department of Innovation and Technology
  Karen Mossberger, University of Illinois at Chicago
  Kate Williams, University of Illinois at Urbana-Champaign

Each eChicago symposium becomes a published book. Pick up your copy of eChicago 2009 (complimentary to last year's speakers) and celebrate with us.

Poster session

Posters representing the research of 12 graduate students from the University of Illinois at Urbana-Champaign's Graduate School of Library and Information Science and the University of Michigan's School of Information will be on display in Room C. The researchers will be available during lunch both days to discuss their work, and will participate in a panel session on Friday, April 30, from 12:45-2:00.

Differentiating Technologies for International Development Use, Alex Pompe, U of M. The use of information and communication technologies for international development has typically been characterized by a western tendency to implement new and novel technologies for capacity building. This bias often produces a dangerous hype cycle in which older and often cheaper technologies may be overlooked even if they are more appropriate for the development of a community. By combining expertise in community information use, with a focus on ICT4D goals, development initiatives will stand to improve their success rates. An examination of a variety of ICT tools and their novel uses is vital to educating international development projects.

Culture, community, and cellphones in a developing world context., Gabriel Krieshok, U of M. Information and communication technologies are spreading throughout the developing world through novel mechanisms and interesting adoption practices. While fixed-line telephone access has remained stagnant and out-of-reach for many developing populations, the rise of mobile technologies have allowed low-cost technologies to penetrate into communities where ICT interaction has previously been more limited. ICT adoption has occurred within the context of existing cultural norms, values, and interactions, thus providing an interesting arena where ICT is incorporated and associated with fashion, social value, and identity.

ICT for the Development of the Non-profit Sector, Andres Gordon, U of M. Presentation of some preliminary observations and reflections from working with various non-profits (United Way, University of Michigan Community College Transfer Portal, Media Burn Independent Video Archive, Appropriate Technology Collaborative) to support their missions and enhance their visibility with cheap or inexpensive ICTs (Facebook, Google Adwords, Twitter, Free Online Monitoring tools). Each of these projects has aimed to enhance the ability of these organizations to advance the common good. This should also highlight the University of Michigan's SI student group as committed to volunteering their skills for organizations that create social value, but are resource-limited.

Jane Addams and Jane Jacobs: Early Pioneers in Community Engagement, Lauren Walker, U of M. Jane Addams and Jane Jacobs were major pioneers who helped shape the principles of community engagement. Throughout the twentieth century, both women spent their lives studying communities and promoting social change. Addams' settlement house work with urban immigrant neighborhoods in Chicago provided the foundation for community social work practice, and Jacobs' grassroots activism against urban renewal projects in New York City changed the way urban planners viewed and built communities. Although neither women received formal training in community development, their ideas continue to influence social, political, and economic reforms nationally as well as internationally. Their legacies provide important best practices for the future of community informatics.

Information Seeking needs of Limited English Proficient Users, Catherine Le, U of M. Conduct a research scan to identify key demographic trends and information-seeking factors to inform how multilingual www.lawhelp.org website content can best be marketed to and serve Limited English Proficient (LEP) individuals searching online for legal information. Present strategic recommendations for the following topic areas: *Key trends related to Internet access and use by LEP Spanish-speaking users. *LEP information-seeking behavior. *Best-practices in multilingual website design and usability. *Lexicons and databases for translation.

eBlackChampaign-Urbana: Digitizing Community Archives (http://eblackcu.net/portal/), Noah Lenstra, UIUC. eBlackCU: A Collaborative Portal on African American Experiences in Champaign-Urbana works to 1) Centralize informatin on local African-American history and culture and create new knowledge through this centralization; 2) Involve past and present community residents in the production of knowledge by soliciting their contributions, both in the form of personal memories and in the form of digitized personal archives; 3) Create a communit of scholars, activists and citizens itnerested in learning more about various aspects of local African-American history and culture; and 4) Develop the best practices to scale this project up to the state level in the implementation of eBlackIllinois: A Comprehensive Database on the Black Experience in Illinois

Libraries as Bridges across the Digital Divide: Partnerships and Approaches Used in the U.S. Technology Opportunities Program, 1994-2005, Anna Pederson, UIUC. As an answer to the digital divide, the U.S. government started a grant program in

1994. Over ten years, the Technologies Opportunities Program (TOP) awarded $230 million to 600 communities to promote network technology and community partnership. The purpose of the poster is to show how libraries used the government funds and community partnerships to close the digital divide in the United States. Of the 600 projects funded by TOP, 25 were library-led: approximately 10 took place in public libraries, three in academic libraries, and 12 in library networks or other settings. This research uses the TOP Data Archive, which we created with the help of others including the U.S. Department of Commerce itself, to examine these 25 projects. We have constructed tables and word clouds to find trends and analyze the projects and partnerships and will use established network analytical methods as well. Interviews with key leaders in each of the projects will help ascertain how each project developed over time. Our governing theory is that social capital and social networks contribute to ICT use. This poster will provide insights and suggestions to libraries that are working on the digital divide or on building partnerships. This topic will be of interest to many people in the library profession, especially those dedicated to serving the public through the use of innovative technology.

Open Government as Democratizing Process: An Examination of the BroadBand Technology Opportunities Program, Aaron Fleisher, UIUC. The American Recovery and Reinvestment Act and the Broadband Data Improvement Act of 2009 designated approximately $240 million to implement broadband service in rural and other areas in the form of the BroadBand Technology Opportunities Program (BTOP) and the Broadband Initiatives Program (BIP). These programs' goal represent a major push to install a robust information infrastructure in the United States. The U.S. Government makes claims that BTOP and other programs will be accomplished within a new framework of transparency in governance. The funding of a powerful information infrastructure presents the possibility of promoting greater democracy and equality in an information age by easing access to wider pool of information and making available more powerful digital tools to a greater swath of the population. Research by the Community Informatics Laboratory traced the BTOP/BIP process from its inception. This included recording the initial public comments on the form of the programs, collecting information about the conferences concerning the process, collecting information about the applicants for the BTOP/BIP grants, and collecting information about funded projects as these are announced. That running investigation includes critiquing related governmental transparency. This research and analysis allows the Community Informatics

Laboratory to present a picture of current efforts to change how and to whom information flows and begin to make claims about the democratizing power of increased access to information and the opening of new types of communication lines from individuals to the government.

The Future of the Branch Public Library, Aiko Takazawa, UIUC. We are completing a pilot study of how Chicago Public Library's cybernavigators help patrons use the public access computers and internet. A new paradigm may be needed to reconceptualize branch librarianship in the digital age, with attendant changes in research, curriculum, and occupational structure or skill set at the branch level.

Technology Access and Training in Public Libraries: A pilot study of technology assistance to patrons of the Urbana Free Library, Susan Rodgers, UIUC. In spring of 2009 two graduate students from the University of Illinois Urbana-Champaign set out to organize a volunteer technology force at the local public library. A group that now numbers over 30 active volunteers, nearly all students from the University, was developed with a goal to research the types of support provided to patrons using the public computing lab. The research examines the role that libraries play in providing information literacy training to patrons who use their technology services in order to find out what the information literacy needs are that libraries are addressing. The findings from this research will be a starting point from which to explore different models of information literacy training.

Enabling Spatial Data Infrastructure Development: Collaboration, Supportive Web Technologies and São Tomé (communityinformaticsprojects.com/saotome), Jeff Ginger, UIUC. This poster presents work done as part of the São Tomé Map Project, a research initiative established in the summer of 2009 as part of the ongoing collaboration between the country of São Tomé and the Community Informatics Initiative (CII), a research and teaching center in the Graduate School of Library and Information Science (GSLIS). The goal of the project is to ensure the people of São Tomé have access to and ownership of relevant local spatial data so they can better make informed decisions and policies governing development of their land, resources and civic infrastructure. Through use of Geographic Information Systems (GIS) and innovative supportive tools as well as collaboration between key São Tomé locals and an interdisciplinary team of researchers, we intend to not only empower the community to address problems, but develop a process and model of spatial data infrastructure development for future applications in similar settings.

About the presenters and panelists

James Alexander founded Alexander Associates in January, 1982, utilizing his diverse experience to serve a variety of private, public, and nonprofit clients. As a consultant to and the Executive Director of the Otho S. A. Sprague Memorial Institute, Alexander reshaped the administration and programs, designing inclusive networks and model initiatives. Previously, Alexander worked for the Continental Bank of Chicago, with responsibility for corporate and community relations, the Continental Bank Foundation and the bank's global in-kind contributions and volunteer programs. Alexander is founding President of the Architecture and Design Society of the Art Institute of Chicago and a member of the Museum's Trustee Committee for the Department of Architecture and Design. He chaired the opening symposium for Chicago's Millennium Park. He has served in volunteer leadership roles for the Chicago Symphony Orchestra; Chicago Center for Health Systems Development, Inc.; Community Associates of the Center for Urban Affairs and Policy Research at Northwestern University; Mid-America Committee of the Shakespeare Globe Centre; Scholarship America; Illinois Arts Alliance Civic Committee; and WBEZ, Chicagoland Public Radio. He is a founder and former Assistant Dean of the College of Urban Sciences at the University of Illinois, Chicago. He is an Attorney with a J.D. from the University of Illinois College of Law and founding Chairman of Lawyers for the Creative Arts.

Abdul Alkalimat (Gerald McWorter) was born in Chicago's Cook County Hospital and first lived in the Cabrini projects. He was educated at Edward Jenner Elementary School, Marshall High School, the University of Illinois at Navy Pier, Roosevelt University, and the University of Chicago (PhD). He has worked as chairman of the Chicago Friends of SNCC (Students Non-violent Coordinating Committee), founder and chair of OBAC (Organization of Black American Culture), and founder of Timbuktoo Bookstore. He is the editor of several websites—Malcolm X: A Research Site, Cyberchurch, and eBlack Studies. He authored the Ford Foundation report on Information Technology and Black Studies (2006) and is recognized in Barber's *Black Digital Elite*. He edits the largest listserv in Black Studies, H-AFRO-AM. Currently he is Professor of Library and Information Science and African American Studies at the University of Illinois at Urbana Champaign. His latest book is "The African American Experience in Cyberspace: A Resource Guide to the Best Websites on Black Culture and History" (2003). (mcworter@illinois.edu)

Brooke Bahnsen is a youth librarian at Fremont Public Library in Mundelein, Illinois. In 2008 she earned her MS in Library and Information Science at the University of Illinois in Champaign-Urbana with research assistantships in the Geology Library and the Community Informatics Lab. She received her undergraduate degree in Geography and Spanish from the University of Arizona, Tucson, and a master's degree in Education also from the University of Arizona. She taught Spanish to grades 1 through 8, studied in Guadalajara, Mexico, and continues her love of studying Spanish by traveling often to Mexico. Ms. Bahnsen published a map of Illinois land cover while working for the Illinois Natural History Survey in Champaign and several *CI Lab Notes* at the University of Illinois relating to eChicago. Her interest in library science is broad, including community informatics, GIS (Geographic Information Systems), and Youth Services. (BrookeBahnsen@gmail.com)

Patrick Barry has been writing about community development and Chicago neighborhoods for 29 years, most recently as the creator of a web-based communications effort for LISC/Chicago's New Communities Program (NCP). Starting in 2003, Barry developed a journalistic approach to covering community work in urban neighborhoods, using a team of contracted "scribes," photographers, designers, videographers and a web services provider. The program has trained and mentored many neighborhood residents in communications skills and use of web tools. The resulting ecosystem of more than 20 neighborhood-oriented web sites attracts more than 25,000 visits per month. (pbarry.chicago@gmail.com)

Charles Benton has served since 1981 as Chairman of the Benton Foundation. He now also serves as Chief Executive Officer. He has led the Foundation

through its evolution from a grantmaking to an operating foundation devoted generally to the field of communications. Charles has also had a long career in the media education and entertainment businesses, including Public Media Inc. In 1978, President Carter appointed Charles as chairman of the National Commission on Libraries and Information Science and as chairman of the first White House Conference on Library and Information Services, held in November 1979. In 1980, he was re-appointed for an additional 5-year-term, during which time he was elected chairman emeritus by unanimous vote of NCLIS commissioners. From the fall of 1997 to December of 1998, Charles was a member of the Presidential Advisory Committee on Public Interest Obligations of Digital Television Broadcasters, also referred to as the "Gore Commission", whose final report was submitted to the President on December 18, 1998. The Benton Foundation was designated by the co-chairs to serve as a home of the Advisory Committee legacy, acting as an institutional memory and tracking the debate on and progress of the Advisory Committee's report and recommendations. (cbenton@benton.org)

Hardik Bhatt was appointed as the Chief Information Officer (CIO) by Chicago's Mayor Richard M Daley in February 2006. He is also the Commissioner for the Department of Innovation & Technology (DoIT). As the CIO and the Commissioner of DoIT, Hardik's role is to protect City's existing investment in Information Technology while identifying and implementing new and innovative technology solutions that deliver efficiencies in serving constituents and visitors of the City of Chicago. Specifically, Hardik strives to implement Mayor Daley's vision of a city government that benefits from an assimilation of best practices from both the public sector and the private industry by raising the level of service provided to citizens, businesses and tourists. As the CIO of the City of Chicago, Hardik oversees several Technology Implementations, Mobile Solutions and Information Sharing projects. He is also responsible for implementing a Geographic Information Services (GIS) that provides digital maps, photographs and up-to-date data on all property City-wide. Hardik is leading the charge for Mayor Daley for universal and affordable broadband for all

Chicagoans through various initiatives. Hardik is also spearheading Mayor Daley's vision of career academies in the technology sector. Hardik co-chair's Mayor Daley's council of Technology Advisors comprised of leading CIO's of the region. This council focuses on economic development of the technology sector as well as bridging technology talent gap and digital divide. Prior to joining the public sector, Hardik worked as a consultant with Oracle corporation in the US and Tata Consultancy Services (TCS) in India. Hardik has received an MBA from the J.L. Kellogg Graduate School of Management at Northwestern University and a Bachelor of Engineering Degree in Computer Science from Maharaja Sayajirao University of Baroda, India. As an active community member, he is a part of Economic Club of Chicago's membership subcommittee for technology and telecom.
(hbhatt@cityofchicago.org)

Ralph Braseth is new to Chicago. For the past eight months he has served as student media manager and clinical professor of journalism at Loyola University Chicago. Prior to that Braseth spent the past 20 years teaching journalism and helping hundreds of students at the University of Mississippi get their first journalism jobs after graduation. As director of student media, Braseth guided student journalists in the production/publication of The Daily Mississippian, Rebel Radio, News Watch, the Ole Miss Yearbook and The DM online. Braseth is a co-founder of the Center for Innovation in College Media, a think tank and training institute focusing on "new" media at the college level. One of 10 children Braseth grew up in Seattle and has earned degrees from Western Washington University, the University of Missouri School of Journalism and the University of Mississippi. In addition to his teaching career, Braseth worked as a television reporter in Columbia, Mo, Tri-Cities/Yakima, Wash., Jackson, Miss., Kalamazoo/Grand Rapids, Mich., and Memphis, Tenn. and for public television.
(rbraseth@gmail.com)

Lenny Brody has been politically active for more than 50 years fighting in the interests of poor and working class people. He was involved in the civil rights movement in South Carolina and the anti Vietnam War protests during the 1960s. Since that

time he has studied economics and theories of political change while continuing his political activism. He is currently a member of the League of Revolutionaries for a New America. Mr. Brody is working with the Chicago chapter of Progressive Democrats of America to build an independent political movement that will fight for and empower the victims of the current economic crisis. (lennybrody@yahoo.com)

Lisa Calahan is the Lead Survey Archivist for the Black Metropolis Research Consortium survey project. She collaborates with staff at participating institutions to assess and survey archival collections on a range of subjects that inform African American diasporic culture, history and politics. She is an active member of the Society of American Archivists and Chicago Area Archivists and is a group member of the newly formed SAA Cultural Property working group. She holds an MA in Public History from Loyola University, Chicago and an MLIS from Dominican University. (lcalahan@uchicago.edu)

Bill Callahan is a community program consultant for Cleveland-based OneCommunity, and the interim director of its new BTOP-funded Connect Your Community Project (CYC). CYC is a collaboration between OneCommunity and local nonprofit organizations in seven diverse communities, ranging in size from Detroit and Cleveland to Bradenton, FL. The $23 million CYC Project will use BTOP funds to hire community residents to engage, train, equip and support more than 25,000 new "sustainable broadband adopters" over the next two years. Bill has worked with OneCommunity since 2008, helping to develop digital inclusion strategies in connection with large-scale community broadband deployments in Cleveland, Akron, Detroit, and other cities. From 2003 to 2008 Bill worked as director of Cleveland Digital Vision, the principal network of nonprofit community technology programs and other organizations working to close Cleveland's "digital divide". In this capacity he served for three years as board president of the Ohio Community Computing Network. From 1997 through 2002 Bill operated the West Side Community Computer Center, one of Cleveland's first neighborhood CTCs. Bill has worked as an organizing and development professional for community and consumer

organizations in Massachusetts, Pennsylvania and Ohio since 1970. He has lived and worked in Cleveland since 1980. (BCallahan@onecommunity.org)

My name is **Pablo Castro**. I was born in 1980 and raised in a rural part of Puerto Rico. By age 10 Chicago winters were a reality. I joined the reserves to go to college and seek an academic life. 9-11 came around and just a couple of days before the invasion of a sovereign nation, I was crouched in a dark bunker receiving imprecise enemy fire and having what I would describe as serious thoughts. I didn't mind receiving my Bachelor's in Arts later than I expected. I found the hardships of Marine life in the desert transformative in a way that would serve me down that line. After the arts, I was later interested in science and technology and would seek a Master in Computer Science. Like my father before me, I sought employment at Casa Central in order to administrate a public computer lab that would offer classes to the community. I ultimately feel that the technology education, internet access, and the other services Casa Central provides are of an invaluable commodity to its clients. (pfcastro@casacentral.org)

Drew Clark is an experienced, independent telecom industry observer, and brings a unique public interest perspective to broadband data collection. In February 2010, he became Executive Director of the Partnership for a Connected Illinois, a non-profit organization which has the goal of ensuring that all Illinoisans have access to high-quality broadband access – and that broadband is being well-used by the people of the state. As the state's designated entity to perform broadband research, planning, data and outreach, the Partnership for a Connected Illinois recently has received funding from the National Telecommunications and Information Administration, and the Illinois Department of Commerce and Economic Opportunity. The Partnership for a Connected Illinois includes partnerships with Southern Illinois University, the workforce training organization Man-Tra-Con, and Connected Nation. Previously, Clark founded the news and data company BroadbandCensus.com. Since BroadbandCensus.com was launched in January 2008, Clark had advocated the need to measure Broadband Speeds (both advertised and

actual), Prices, Availability, Reliability and Competition. Clark earned his Bachelor's Degree from Swarthmore College, and his Master's Degree in Journalism from Columbia. Previously, he worked for the Center for Public Integrity, the National Journal Group, American Banker, The New York Times on the Web, and the Weekly Mail and Guardian of Johannesburg, South Africa. He has lived most of his life in McLean, Virginia. His wife and two children are relocating to the area around Springfield, Illinois. (drew@drewclark.com)

Thom Clark is president of the Community Media Workshop that works annually with over 2,000 nonprofit communicators and hundreds of journalists in and around the Midwest to promote news that matters. During his 35 years as an editor, photojournalist and social enterprise entrepreneur in Chicago's nonprofit sector, Clark has developed affordable housing; co-founded and directed the Chicago Rehab Network; served as editor of award-winning monthly, *The Neighborhood Works* published by the Center for Neighborhood Technology; and labored as a newsletter editor and photojournalist before co-founding the Workshop in 1989. Since then he has trained thousands of grassroots leaders and nonprofit executives to tell their stories more effectively, in Chicago and across the country. He was recently named one of Business and Professional People's "40 Who've Made a Difference" and he received a Studs Terkel Community Media Award from the Workshop for his journalistic leadership. In 2009 he co-authored *The NEW news: Journalism We Want & Need* for the Chicago Community Trust. Thom teaches in the graduate journalism program at Columbia College Chicago and is a member of the Society of Professional Journalists/Chicago Headline Club, the Publicity Club of Chicago, the Black Public Relations Society, the Illinois Education Association, United for Peace, and the St. Nicholas Church Peace & Justice Committee. (thom@newstips.org)

Kurt DeMaagd is an assistant professor at Michigan State University in the Department of Telecommunication, Information Studies, and Media. He teaches courses on programming and network infrastructure. His primary research area is on the value of information networks for economic growth, with a particular emphasis on using complex adaptive systems and agent-based models to study the mechanisms and impacts of ICT investments. His PhD is from the Ross School of Business at the University of Michigan. He also has a BS in Computer Science from Hope College. Prior to earning his PhD, he was a co-founder of slashdot.org and is currently a member of the board of directors of the Perl Foundation. Kurt is currently leading MSU's Information and Communication Technology (ICT) for Development initiative, which is a joint program between the Department of Telecommunication and the Department of Electrical and Computer Engineering. In addition to various ICT for Development classes, the program includes semiannual trips with Telecom and ECE students to Tanzania to deploy broadband Internet connections in rural regions. Back in Michigan, he also works with the Michigan Department of Information Technology on statewide broadband initiatives. (kdemaagd@msu.edu)

Diana N. Derige is a program officer in health with The Chicago Community Trust. She also works as the program officer for The Will County Community Foundation and Nuestro Futuro. Before joining the Trust in 2006, Derige worked with several Chicago area nonprofit organizations, including the Ready by 21 initiative for the Ounce of Prevention Fund, the Illinois Public Health Institute, the NorthEast District Health Council and Howard Brown Health Center. She was a 2006 Fellow of the National Hispana Leadership Institute, a 2004 Fellow for the Mid-America Regional Public Health Leadership and a Principal Fellow for HIV/AIDS Intervention in South Africa in 2000. Derige is a behavioral and social science volunteer with the American Psychological Association Office of AIDS, is a member the American Public Health Association and is also a member of MANA, a National Latina Organization and Chicago Latinos in Philanthropy. Derige received her BA in sociology and women's studies from the University of Michigan and her MPH in health behavior and health education from the University's School of Public Health. (dderige@cct.org)

Rishi Desai joined Chicago's Smart Communities Program in 2009 after returning from Peace Corps service in Uganda. While in the East African nation, Rishi worked on a series of technology projects that

ranged from building a computer lab at a college in a neighboring village, to teaching members of his electricity-less village soccer team basic computer skills by connecting his laptop to a car battery. He also worked on a village micro-finance project, a series of community health programs, and school management initiatives in 29 primary schools. Rishi currently works for Bickerdike Redevelopment Corporation, managing Humboldt Park's iteration of the Smart Communities Program. Several of Humboldt Park's community leaders and residents developed a comprehensive community technology strategy, outlined in Humboldt Park's Smart Communities Plan. Rishi has been working to implement this plan which includes the development a community web portal, digital civic engagement projects, a cross-organizational communication system, and direct build-out of community technology resources. Previously, Rishi has worked in web design, hosted a digital radio program, written and directed a college television show, and created a video podcast series. Rishi is currently an active member of Chicago's OpenGov movement, and the Chicago Area Peace Corps Association (CAPCA). (rdesai@bickerdike.org)

Dick Dohnalek was born and raised in the Chicago area and graduated from Illinois State University (BS, History), and Dominican University (MLS). He has worked in a variety of libraries over the last 24 years: the John Marshall Law Library, North Suburban Library System, Glenview Public Library, and at the Chicago Public Library since 1997. He has held various positions at five different branches around the city of Chicago: Albany Park, Marshall Square, Edgewater, Scottsdale and Lincoln Belmont. Dohnalek has been the Branch Manager for the Lincoln Belmont Branch for the past 5 1/2 years. Dohnalek has been on many CPL committees, including: Poetry Committee, Hispanic Services Committee, Neighborhood Services Internet Committee, and the Leadership Committee. He lives with his wife, Eileen, also a librarian, in Portage Park. Dohnalek enjoys film, music, reading, and travel. He attends several Chicago Cubs games every year and hopes the Cubs will make it to the World Series in his lifetime. (Dohnalek@chicagopubliclibrary.org)

Veyshon Edmond was raised on the south side of Chicago and graduated from Columbia College

(BA, Fine Arts), and the University of Illinois, (MLS). She has worked for Chicago Public Library for 16 years, spending 14 years at Woodson Regional Library in the Serials and Humanities Departments. Veyshon has been Branch Manager of the Bessie Coleman Branch in the Woodlawn community for two years. She also chairs the African American Services Committee of the Chicago Public Library. Veyshon enjoys studying the history of Women Arts and spends her spare time with yarn and needles in her hands. She takes great joy in believing that thousands of years ago, Joseph's amazing coat was more than likely created by a woman. (vedmond@chipublib.org)

Aaron Fleisher is a masters student at the Graduate School of Library and Information Science. He works as a research assistant in the Community Informatics Laboratory under Kate Williams. In that capacity he is engaged in a study of the federally funded roll-out of broadband in the United States. Fleisher's long term goal is to create a sufficient informational framework to capture in a scalable fashion the health of individuals and communities in order to better understand health disparities and develop effective strategies to reduce those disparities. (fleishe1@illinois.edu)

Sheilah Garland-Olaniran walked the picket lines as a child, the daughter of a Flint, Michigan auto worker. She continues the struggle under the conditions of a new global economy where everyone is losing out. Her background reaches to the civil rights era as president of the Birmingham Chapter of the Southern Conference Education Fund and as one of the original organizers of a women's union activist group in Flint. She is past president of an AFSCME local of social workers, a graduate of the AFL-CIO Organizing Institute, a member of the National Welfare Rights Union and a union organizer of nurses. (sgolaniran@hotmail.com)

Erik Garr is the General Manager of National Broadband Plan at the Federal Communications Commission. The development of the National Broadband Plan has been uniformly well received with thousands of companies, government agencies and community groups supporting the effort, including President Barack Obama. The plan provides an ambitious roadmap to shift up to $16

billion in Universal Service Funding to more directly support broadband in unserved areas, free up 500 Mhz of spectrum to support the next generation of mobile broadband, and provide better connectivity to key institutions across the United States that support the health care, education, public safety, and energy needs of our economy and society. Mr. Garr is on leave from Diamond Management and Technology Consultants, a consulting firm that he helped grow from a small private firm into a publicly traded global company, where he is a partner. He earned a Master's degree in Public Policy from University of Chicago while named a 2004 Marshall Memorial Fellow, and a B.A. with high honors from the University of Michigan. (Erik.Garr@fcc.gov)

Joe Germuska is the organizer of Open Government Chicago, a grass-roots collection of citizens advocating for smarter use of technology more transparent, efficient, and responsive local government. Joe is a member of the News Applications team at the Chicago Tribune, and a veteran web application developer. Joe is also a volunteer DJ at WNUR-FM (Evanston/Chicago) and the system administrator for LTHForum.com, the Chicago-based culinary chat site. (joe@germuska.com)

Jeff Ginger is a doctoral student at the Graduate School of Library and Information Science at the University of Illinois at Urbana-Champaign. A native of the Chicago suburbs, Jeff traveled to Champaign in 2002 with an interest in art, computers and helping people, the beginnings of what would emerge to be an interdisciplinary trek through several academic programs where he fostered his love for sociology, teaching and design as well as disdain for traditional computer science. Jeff benefits from a technical multimedia and social science background, accented by teaching and organizational leadership, and is perhaps most well-known for his activist research on Facebook.com. His current studies revolve around social & community informatics, deciphering the discourse of the digital divide and Web2.0, digital literacy, human-computer interactions (HCI) and the development of supportive technologies for spatial data infrastructures (like GIS). After finishing his field exams this spring he hopes to integrate several of these areas of scholarship and practice into his

dissertation, which may involve the island nation of São Tomé, ask him about it in person or go visit www.communityinformaticsprojects.com. (ginger@illinois.edu)

Scott Goldstein brings eighteen years of experience in planning, neighborhood redevelopment, fiscal analysis, and technology. A principal at Teska Associates, he has led neighborhood planning and economic development efforts in several neighborhoods in Chicago with the Local Initiatives Support Corporation (LISC/Chicago). He has also recently led projects in Albany Park (Chicago), Bloomington (Illinois), Decatur, Hammond, and Peoria, and a broadband plan for Lincoln, Illinois. Goldstein has worked on the intersection of technology and community development since the mid 1990s, managing several research and implementation projects and serving on a number of digital access task forces for the City of Chicago. In 2009, he facilitated Smart Communities neighborhood planning in five Chicago neighborhoods with LISC and the City of Chicago. The planning effort led to a successful application for ARRA funding for sustainable adoption. Prior to joining Teska, Mr. Goldstein was vice president of policy and planning at the Metropolitan Planning Council (MPC), where he oversaw policy development and technical assistance for the organization. Through Urban Land Institute (ULI) Chicago, he has led over twenty technical assistance panels for local communities. He currently teaches graduate courses in neighborhood planning and sustainability at Northwestern University and received his M.S. in Urban Planning from Columbia University. (sgoldstein@teskaassociates.com)

Christina Gómez is an associate professor of sociology and Latino and Latin American studies at Northeastern Illinois University in Chicago. She has also taught at the University of Chicago and Dartmouth College. Her research focuses on race relations, discrimination, and immigration. Christina graduated from the University of Chicago with honors in romance languages and literatures. She holds an MBA from the University of Chicago Graduate School of Business with a concentration in marketing and organizational behavior and a PhD from Harvard University in sociology. She has received numerous prizes and fellowships, including a Henry Luce Foundation Scholars

Fellowship, a National Science Foundation pre-dissertation fellowship, and a Social Science Research Council grant. Christina's research has concentrated on racial identity construction in the United States. Her book, *Mi Vida, Mi Voz: Latino College Students Tell Their Stories,* is an edited anthology of fifteen essays written by students about growing up Latino in this country from Cornell University Press. The essays offer insights that are both balanced and frank, blending personal, anecdotal, political, and cultural viewpoints. The unifying thread for the book is the experience of Latino students adapting, sometimes with difficulty, to a challenging educational environment and a cultural context sometimes very different from their childhood ones. (cgomez@neiu.edu)

Andrew Gordon is going into his second year as a Master's degree candidate at the University of Michigan School of Information. He is interested in how technology and information policy can enhance community empowerment, autonomy and self expression. (drew.s.gordon@gmail.com)

Matthew Guilford manages the City of Chicago's Digital Excellence Initiative, a partnership that leverages digitally-engaged communities to advance key issues like healthcare, education and sustainability. He also works to ensure that the needs of cities are represented in state and federal telecommunications and technology policies. Additionally, Matthew leads the City's innovation practice, which redesigns public services, strengthens the culture of creativity in government and engages residents in problem solving. Prior to joining the City, he developed strategies for technology-based economic growth for the State of Rhode Island. He holds a degree in behavioral neuroscience and in history from the University of Pennsylvania. Matthew was elected a fellow of the Royal Society of Arts in 2009 and is a member of the British Council's Transatlantic Network 2020, the Chicago Symphony Orchestra Overture Council and the Chicago Council on Global Affairs. (matthew.guilford@cityofchicago.org)

Jaime Guzman has dedicated the last five years to working on technology integration in politics and non-profit organizations, as well as project and program management. As an assistant to the Alderman of the 22nd Ward, he introduced a system of digitizing municipal documents and database usage. While working at the Little Village Community Development Corporation (now Enlace Chicago), he directed the violence prevention program. Jaime has done pro bono work for a handful of political campaigns, creating digital media platforms through developing their websites and video/film editing. He currently works at The Resurrection Project in which he is the program manager for the Pilsen community's participation in the City of Chicago's SMART communities pilot program. One of the major strategies is the development of a community portal, www.pilsenportal.org. The website's major premise is to be community lead and serve as communication tool for local stakeholders, and as an informational tool for people wanting to learn about all things Pilsen. Jaime holds a B.A. in Political Science from DePaul University, and is finishing up coursework on a M.B.A from National Louis. (jguzman@resurrectionproject.org)

Alaina Harkness is a Program Officer for Community and Economic Development at the John D. and Catherine T. MacArthur Foundation. She oversees investments in practice, research and evaluation, and policy related to several urban development initiatives, including the New Communities Program, Smart Communities, Sustainable Communities, and Living Cities. Prior to joining MacArthur, Alaina staffed two donor advised funds housed at the Chicago Community Trust: The Partnership for New Communities, a civic collaboration formed to support the Chicago Housing Authority's Plan for Transformation; and the 2016 Fund for Chicago Neighborhoods, a foundation collaboration formed in support of the city's Olympic bid. She has been actively involved with Opportunity Chicago, the $23 million initiative that seeks to improve employment outcomes for public-housing residents and to promote programs and practices that will strengthen Chicago's workforce development system. (aharknes@macfound.org)

Hector R. Hernandez was born in General Treviño, Nuevo León, Mexico. His family settled in Chicago's Bridgeport neighborhood when he was 12. Hernandez earned a Bachelor's degree from UIC and two Master's Degrees from the University of Illinois at Champaign-Urbana. One degree is

from the Graduate School of Library and Information Science and the other from the Department of Spanish, Italian and Portuguese. He is currently the Branch Manager of the Chicago Public Library's Rudy Lozano Branch. His entire professional career has been dedicated to serving the library and information needs of Chicago's Hispanic communities. He has worked in the Logan Square, Back of the Yards and Pilsen neighborhoods and was also the Chicago Public Library's Director of Spanish Information Services, and later, Hispanic Services Coordinator. Some of his library's programs have received national recognition. Honors received by Hernandez include: REFORMA-National Association to Promote Library Services to the Spanish-Speaking-Librarian of the Year and the "Pride of Pilsen" award by the Pilsen Together Chamber of Commerce. (hernande@chipublib.org)

Joseph Hoereth is Director of the Institute for Policy and Civic Engagement (IPCE). IPCE creates opportunities for scholars, concerned citizens, students, and government to participate in public discourse and educational programs on current policy issues and social trends. Its core research focuses on the use of technology to enhance civic engagement. Hoereth holds a B.A. in economics from the University of California at Berkeley, a Masters, and a Ph.D. in urban planning from Rutgers University. (jhoereth@uic.edu)

Matt Jensen started working for the Chicago Public Library in 2007 as a Library Page at the Albany Park Branch and as a CyberNavigator in June of 2009 at the Legler Branch. He has lived in Chicago for a few years now and would like to stay here for a long time. He enjoys public service and likes working in a job where he can cajole kids to read more and be involved with community informatics. Matt graduated from Calvin College in Grand Rapids, MI in 2004 and recently applied to the MLS LEEP program at UI-UC and is hoping to attend there in the upcoming school year.(mjensen@chipublib.org)

Mosi Kamau was born in Chicago and raised in a military family which cultivated a love of travel and meeting new people with differing backgrounds. He was an Associate Professor of Art at Saint Paul's College and has taught at the Philadelphia School of the Arts and Johnson C. Smith University. He holds a B.F.A. from the University of Minnesota where he won an International Exchange Scholarship to the University of Ife in Nigeria. After earning his M.F.A. from Florida State University he was awarded a grant from the National Endowment for the Arts. He is currently a CyberNavigator with the Chicago Public Library servicing the Woodson Regional Library. He was recently accepted into Dominican University's Graduate School of Library and Information Science to begin studies in the Fall of 2010. (Kamau@chipublib.org)

Kera Kelly is a graduate student at the Illinois institute of Technology pursuing a master's degree in public administration. With an undergraduate degree from Western Illinois University in African American studies, her ultimate goal is to open a history museum. In her spare time Kera enjoys family, music, and facebook. As a cybernavigator Kera enjoys helping patrons and listening to the stories that they all have. (kekelly@chipublib.org)

Theresa Kettler joined the Chicago Public Library CyberNavigator program in 2009. Through her work with the diverse demographic of Edgewater patrons, she has also become an active volunteer at The Pan African Association, the Heartland Alliance, and also works closely with the Edgewater community council, as well as Alderman Mary Ann Smith's office. In working with these organizations, Theresa has made a deeper impact in the lives of her patrons. (tkettler@chipublib.org)

Joy Kingsolver is Head Archivist at the Shel Silverstein Archive in Chicago, and was Director of the Chicago Jewish Archives at Spertus Institute from 1996-2008. She has an M.A. in history and an M.L.S. from Indiana University, and she is a Certified Archivist. She is a board member of the Chicago Jewish Historical Society and has been a regular contributor to *Chicago Jewish History.* She has written articles for *Jewish Women in America, A Reader's Guide to Judaism,* and the *Dictionary of National Biography,* and is co-author of the article "Jewish Print Culture and the Holocaust: A Bibliographical Survey" (in *The Holocaust and the Book: Destruction and Preservation*, ed. Jonathan Rose. Amherst: U. Mass. Press, 2001.) (jkingsolver@earthlink.net)

Kristen Kogachi. I am a first year Master's student at the University of Michigan School of Information. I received my Bachelor of Arts in Anthropology and International Relations from Carnegie Mellon University. I am very interested in the potential for the innovative use of technology to address issues of social inequality in various forms present today. (kkogachi@umich.edu)

Adrian Kok is a tenured Associate Professor from the Graduate School of Social Work, Dominican University in River Forest, Illinois. His research is focused on community informatics, the use of technology by older adults, and the effects of infusing the curriculum with gerontology. Dr. Adrian Kok was awarded a grant by John A. Hartford Foundation and the Social Work Leadership Institute to implement a rotation model of internship for social work students. He is currently developing a Graduate Certificate program in Aging Care and has been appointed by the GeroEd Center of Council of Social Work Education as a mentor to assist with infusion of gerontology in social work programs. He has been involved in numerous evaluation research projects and is an evaluator of the BTOP grant application from Illinois. In 2010, he was recognized for his effectiveness as a classroom instructor and was awarded "Teacher of the Year" by Dominican University. His current research focuses on the infrastructure available in older adult communities that promote information literacy. (ajkok@dom.edu)

Alan Kraus, Executive Director, is currently Executive Director of the Broadband Development Group at the Regional Development Institute at Northern Illinois University. Prior to his appointment at the University Mr. Kraus had over thirty years of experience in the development and management of telecommunications companies. Twelve of those years were spent with Viacom and Cablevision with management assignments in business development and cable system operations. From the early 1980's until his current assignment at NIU Mr. Kraus developed and built companies that provided Broadband support services to public and private sector organizations. Some of the organizations for which Mr. Kraus has been a featured speaker include the National Association of Telecommunications Officers and Advisors, the National Cable Telecommunications Association, The Law Institute, Rural Health Association and the Illinois Municipal League. Mr. Kraus has been author or co-author of a number of industry papers and articles. Topics discussed were "Effective Implementation of Broadband Technology", "Best Practices and Critical Success Factors for Public Sector Connectivity", "Developing Strategies to Advance Telecommunications Connectivity". Mr. Kraus holds a BS in Communications from Southern Illinois University and a Masters in Liberal Arts from the University of Chicago. He is currently adjunct faculty at Northwestern University School of Continuing Studies. (akraus@niu.edu)

Gabriel Krieshok is a first year Master's candidate at the School of Information and the Ford School of Public Policy at the University of Michigan where he focuses on information and communication technologies for underserved and developing populations. He served as an educator and trainer with the US Peace Corps in Madagascar for two years. He was previously an English teacher in Forbach, France. He has a bachelor's degree in anthropology and French from the University of Kansas, where he specialized in issues of cultural identity and integration. (gabriel.krieshok@gmail.com)

Catherine Le is a first year Master's student in the School of Information at the University of Michigan, Ann Arbor. She is specializing in Community informatics and is an active member of the Community Information Corps. (cathle@umich.edu)

Noah Lenstra (C.A.S. student, GSLIS, UIUC): Noah's theoretical interests revolve around local history and community memory, and he is especially interested in considering how communities' histories inform their interaction with the informatics moment. His professional goals are to explore how the information revolution changes the way society documents itself and the roles of librarians, archivists and museum curators in this new reality. He received a M.S. from UIUC, GSLIS, in 2009 and is currently working on a Certificate of Advanced Study, slated for completion in December 2010. (nlenstr2@illinois.edu)

Marie Lynch is the Executive Vice President, Executive Director of Chicago Career Tech at World Business Chicago, a new initiative launched to retrain unemployed white collar workers into technology positions in Chicago. Previously, while a Principal at Civic Consulting Alliance, Marie provided strategic and operational consulting to public sector and nonprofits. Prior to that, Marie spent eight years working for the YMCA. Her most recent position with the YMCA of Metropolitan Chicago was as Executive Vice President of Human Services and Housing. Marie also served as Director of Operations for the YMCA of the USA. As a senior manager at Deloitte & Touche, much of her work centered around strategic planning, technology, operations, and management of nonprofit and government organizations. Before that, Marie worked for the Chief of Staff in the Mayor's Office of the City of Chicago, leading and solving operational and technology issues that crossed numerous City departments. Marie is currently a mentor for the University of Chicago's Public Policy program, a committee member for the United Way as well as the McGaw YMCA, and an active volunteer at her children's schools and sports leagues. She holds a bachelor's degree from the University of Illinois, and a master's degree in public policy from the University of Chicago. (info@chicagocareertech.com)

As the Project Director for Data Services at the Metro Chicago Information Center (MCIC), **Justin Massa** works to expand the availability of data and make it more accessible and helpful through new technologies. Before joining MCIC, Justin was the Executive Director and co-founder of MoveSmart.org, a start-up organization dedicated to fostering vibrant and diverse neighborhoods by empowering housing seekers to move to opportunity, and the Program and Technical Coordinator at NetSquared, where he helped run innovation competitions. Before that, he was the Fair Housing Testing and Outreach Coordinator for the Chicago Lawyers' Committee for Civil Rights, a Chicago Public School teacher, and a research analyst for the Center for New Community. In 2009, he was named one of the "35 Under 35″ emerging civil rights leaders in Chicago by the Community Renewal Society. Justin holds a BA in Political Science, with a minor in Women's Studies,

from Loyola University of Chicago and a MA in Teaching from National Louis University. (jmassa@mcic.org)

Terry Mazany is president and chief executive officer for The Chicago Community Trust. Mazany has risen through the ranks, serving as chief operating officer and as director and senior program officer for the Education Initiative where he led the design and implementation of the Trust's initial $50 million, five-year commitment to improvement in Chicago schools. Terry was recently elected to serve on the board of the Federal Reserve Bank of Chicago and he is civically active in several area not-for-profit organizations including: Donors Forum, the Chicago High School for the Fine and Performing Arts, and Renaissance 2010.   In response to the economic recession and an invitation from Mayor Daley of Chicago, Terry provided leadership to organize the Recovery Partnership involving over 50 foundations to support the distribution of over $1 billion in American Recovery and Reinvestment Act funds in Chicago. Mazany came to the Trust from a distinguished career in public school administration, leading improvement efforts in school districts in Michigan and California. Mazany received a Masters in Anthropology and a Masters in Business Administration, with an emphasis on organizational change, from the University of Arizona. Preceding his work in the public sector, Mazany enjoyed his first career as an archaeologist and dendrochronologist — using tree-ring chronologies to date human settlements and develop past climate records. (tmazany@cct.org)

Suzanne McBride is associate chair of Columbia College Chicago's Journalism Department, where she teaches investigative reporting and community news. She's co-founder and co-publisher of ChicagoTalks.org, a 3-year-old local news site. The site won a national award from Investigative Reporters and Editors in 2008 and a national Sigma Delta Chi award in 2009 from the Society of Professional Journalists. In November 2009, Suzanne was awarded a grant from The Chicago Community Trust to start a second online site, AustinTalks. The site, which launched in April 2010, provides news and information to the 117,000 residents of the city's largest neighborhood. In summer Suzanne 2008 traveled to Thailand at the

request of the U.S. State Department to work with citizen journalists. Before joining Columbia's faculty in August 2005, Suzanne was a reporter and editor at The Indianapolis Star and the now-defunct Indianapolis News. She also worked as an editor at the Terre Haute (Ind.) Tribune-Star, a business reporter for The Journal Gazette in Fort Wayne (Ind.) and a legislative aide on Capitol Hill for an Ohio congressman. She's a Phi Beta Kappa graduate of the University of Iowa and earned a master's degree from Northwestern University. (smcbride@colum.edu)

Zachary McMahon was born and raised in the northern suburbs of Chicago. He completed his BA in English Studies at Illinois State University, where he served as Assistant Editor for the international literary journal, *Mandorla*. He studied in the Modernism MA program at University of East Anglia, Norwich, and has published work in applied rhetoric and short fiction. He has been CyberNavigator at Chicago Public Library's Harold Washington Library Center since 2008, and he is currently completing his MS at the Graduate School of Library and Information Science, University of Illinois Urbana Champaign. (zmcmahon@chipublib.org)

Alejandro Luis Molina is the Technology Director at Dr. Pedro Albizu Campos High School and is active in the Puerto Rican community known as Paseo Boricua. He also serves as Secretary of the Board of Directors of the Puerto Rican Cultural Center in Chicago, Illinois, where he directs the technology integration of its AIDS program, day care and youth centers and wellness and Community Informatics projects as well as co-chairs the Steering Committee for the Humboldt Park Smart Communities Project, which was created to encourage broadband adoption in the wake of the City of Chicago's Digital Excellence Initiative. He is also Vice-President of the Board of Directors of Youth Connections Charter School (YCCS), a Chicago Public School Charter school with 21 campuses and 3500 students throughout Chicago. In this capacity, he serves as Chair of the Technology and Compliance Committees, as well as advocate of open-source and Web 2.0 solutions for both the Youth Connections Charter School (YCCS) and Alternative Schools Network (ASN)

schools and in the Greater Humboldt Park Area. (alejandro@prcc-chgo.org)

Karen Mossberger is Professor of Public Administration at the University of Illinois at Chicago. Recently, she conducted a study of technology use in the 77 community areas across Chicago with colleagues from the University of Iowa. She will be evaluating Chicago's *Smart Communities* program, which received federal funding to address the digital divide in several Chicago neighborhoods. Other current projects include an investigation of information and civic engagement opportunities on local government websites in Illinois and the U.S. Her co-authored work on e-government and on information technology policy has appeared in a number of public administration and urban affairs journals, and won the best paper award for the Public Policy Section of the American Political Science Association in 2005. Books on information technology and inequality include *Digital Citizenship: The Internet, Society and Participation* (MIT Press, 2008 with Caroline Tolbert and Ramona McNeal) and *Virtual Inequality: Beyond the Digital Divide* (Georgetown University Press, 2003, with Caroline Tolbert and Mary Stansbury). (mossberg@uic.edu)

Lydia Murray has worked for local government in Chicago for nine years and currently has returned to a role as Deputy Chief of Staff to Mayor Richard M. Daley. Her portfolio includes a variety of areas, ranging from managing the City's technology investments to aiding distressed foreclosed vacant property in Chicago. Previously, Lydia held the role of Chief of Staff to the President of the Chicago Transit Authority. Prior to joining the CTA Lydia worked for the city of Chicago as Deputy CIO and Deputy Chief of Staff. Her efforts led to the development of a comprehensive Citywide Performance Management System, implementation of the City's Enterprise Financial and HR System, development of an award winning on-line vendor contract and payment website and advancement the City's Transparency initiatives. Before coming to Chicago, Lydia was Director of Charlotte, North Carolina's Welfare-to-Work program. She also worked in New York City for Mayor Rudy Giuliani as Director of the Mayor's Action Center and Assistant Commissioner for Strategic Planning of

Housing, Preservation and Development. She holds a bachelor's degree in Urban Studies and Political Science from The College of Wooster in Ohio and a master's degree in Urban Policy from the School of Public and Environmental Affairs at Indiana University. When not on the job, Lydia enjoys attending Cubs games with her husband Tom, and learning from and playing with her two sons Colin, age 6, and Zack, 20 months. (lydia.murray@cityofchicago.org)

Linda Naru is a librarian and Coordinator for Communications and Marketing for the Library at the University of Illinois at Chicago. She also has worked for the consortium the Center for Research Libraries, the library of the California Academy of Sciences, and a public library. She has a master's in library science from the University of Michigan and a master's in Public Administration from UIC, where she studied how government policies affect citizens' access to information. (lnaru@uic.edu)

Roberto Pang graduated from The Ohio State University with a BS in Mechanical Engineering. He started his professional career with a Chicago nonprofit, Midtown Educational Foundation, as their Technology Director. At Midtown he oversaw the integration of computers and technology into their afterschool programs for Chicago's inner city kids. He also oversaw the adaptation and deployment of IT into the administrative operations. In 2001 Roberto cofounded an IT consulting and database development company. Roberto's role was on sales and project management, determining clients' requirements for databases. Clients included UIC College of Medicine, University of California San Diego School of Medicine, and the University of Minnesota Duluth School of Medicine. In 2006 Roberto joined another Chicago nonprofit, Casa Central, as their Community Technology Center Instructor where he had the chance to provide computer training to adults as well as Casa Central's own staff. Roberto joined Chicago Public Library in early 2008 as the CyberNavigator Program Manager. Roberto is an awesome soccer player and all around good guy. (rpang@chipublib.org)

Bruce Parry is a long-time activist and academic residing in Chicago. He attended the United States Military Academy at West Point for his undergraduate and received his Masters and Ph.D.

In Economics from The American University in Washington, DC. Retired now, he taught at the University of Baltimore and has been an economic consultant to unions and community-based organizations. He has been involved in the veterans movement for 30 years and currently chairs the Coalition of Veterans Organizations (CVO). (BruceEParry@gmail.com)

Anna Pederson is pursuing a Certificate of Advanced Study at the Graduate School of Library and Information Science. Her current research focuses are community informatics, federal grant programs, and community partnerships. Anna's hopes to enroll in a PhD program in social or community informatics and eventually help develop libraries and community centers in areas all over the globe. Her ultimate goal is to be a radical librarian until the day she dies. (apeders5@illinois.edu)

Andrew Pinçon is the Executive Director of Digital Workforce Education Society (DWES) at Arturo Velasquez West Side Technical Institute, (AVI) a division of Richard J. Daley College of City Colleges of Chicago. During the past ten years Mr. Pinçon and Dr. Clarisse Croteau-Chonka jointly developed the Green Technology Electronic Recycling Program for all of City Colleges of Chicago's campuses and the Green Technology Entry Level Job Training Program, which places students on a career path in the Information Sciences and provides industry certification as IT Technicians and Network Technicians. DWES is responsible for providing all the infrastructure, instructors, curriculum development, distance learning management systems and hands-on training at AVI, Wright College Humboldt Park Vocational Education Center and MalcolmX College's West Side Learning Center. DWES senior management are also responsible for providing grant funding for 21st Century Digital Workforce Skill Development Programs and project management for the recent Federal ARRA Grant for training Chicago's Healthcare Workforce in Electronic Medical Records at AVI. (pincon@digibridge.org)

Alex Pompe is a first year master's student at the University of Michigan School of Information. He specializes in information policy and community informatics, combining aspects of the two fields to

develop expertise in the area of ICT4D. Prior to SI, he served as an education and IT development volunteer in Namibia for two years with the Peace Corps. He worked primarily as a mathematics teacher at a secondary school with a focus on HIV/AIDS integration into the curriculum and developing technology based education solutions for the Kavango region of the country. He has a bachelor's degree in physics from the University of Illinois where his research was focused on experimental condensed matter physics. (pompe@umich.edu)

Doug Power is Senior Consultant and Research Associate in the Broadband Development Group of the Regional Development Institute of Northern Illinois University. His experience covers a broad range of metropolitan, wide area, and regional networks and he has participated in a range of technical and management positions to develop telecommunications strategies that involve fiber optics, WANs, and wireless systems. He was Director of Telecommunications for the City of Chicago, developed the CivicNet project, served as an advisor to the City Law Department, and has installed and managed major voice and data networks for the City of Chicago and the State of Ohio. He has worked with NIU to prepare proposals that have received numerous grants for implementation of broadband strategies to enhance economic and community development, including the Illinois Rural HealthNet (IRHN), which was awarded $21 million by the FCC Rural Healthcare Pilot Program, the Vince Demuzio Rural Broadband Initiative in Macoupin and Montgomery Counties, and the Northern Illinois Technology Triangle (NITT). Recent projects include work with the City of Chicago, City of Rockford, and assisting numerous entities to prepare and submit applications for federal broadband stimulus funding. Mr. Power earned a BA in Communications from the University of Illinois at Chicago. (dpower@niu.edu)

Mark Pradun is a Policy Analyst in the Office of Governor Pat Quinn responsible for technology policy and broadband deployment initiatives. He has worked extensively with broadband stimulus applicants. Before joining the Governor's Office, Mark was at Singleton Law Firm in Champaign, Illinois. Mark graduated with High Distinction from the University of Illinois at Urbana-Champaign where he was a Communication major. (mark.pradun@illinois.gov)

Fred D. Rachman, MD, is presently serving as Chief Executive Officer of the Alliance of Chicago Community Health Services, a HRSA funded network of primary care Community Health Centers which supports a centrally hosted electronic health record system shared by 24 Safety Net Health Centers in 8 States. He also serves as Co-Director of the Chicago Health Information Technology Regional Extension Center. Dr. Rachman is Attending Physician in Pediatrics at Children's Memorial Hospital and Northwestern Memorial Hospital and sees patients as a Pediatrician at Erie Family Health Center in Chicago. Dr. Rachman previously served as Medical Director at Howard Brown Health Center and Erie Family Health Center, and was a field representative for the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). He received his Bachelor of Arts degree in Biology from Johns Hopkins University, Baltimore, Maryland, his Doctor of Medicine degree from Temple University, Philadelphia, Pennsylvania and completed his residency in Pediatrics at Albert Einstein Medical Center, Philadelphia, Pennsylvania. He is Board Certified in Pediatrics, and completed post graduate courses in Ethics, Economics and Health Care Management at Harvard University School of Public Health.

A native Chicagoan, **Glenn Reedus** continues to build on a childhood ambition of being a newspaper reporter. He is the publisher of the online newspaper South Suburban News (www.southsnews.com). In November 2009, the South Suburban News received a Chicago Community Trust Community News Matters grant to train citizen journalists, using an iPhone-Qik software combination. Prior to launching the paper, he worked as the interim executive editor and then managing editor at the Chicago Defender. Reedus has worked at The Oakland Press (Pontiac, MI); The Blade newspaper in Toledo, Ohio; as a reporter in Waterloo, Iowa; and at the Omaha World Herald. On a few occasions, boredom led Reedus into other arenas, including municipal government as the public information officer to the Mayor of Pontiac; heading up his own P.R. firm, and teaching at

Michigan State University. A graduate of Creighton University (Omaha, NE), Reedus was awarded the "Journalism Activist" award from the Illinois Violence Prevention Project in 2008 for several columns on shootings and violence in Chicago. He is the recipient of an Associated Press Editorial News Writing and Photo award for team coverage of the 10-year anniversary of the crash of Flight 255, at Detroit Metro Airport. Reedus was a charter board member of African American Community Broadcasting Inc. He is the father of three sons. (publisher@southsnews.com)

Susan Rodgers is a masters student at the Graduate School of Library and Information Science at the University of Illinois and currently works for the Community Informatics Initiative as a Research Assistant. She is currently managing a group of more than 30 volunteers who provide technology assistance and education to patrons at the Urbana Free Library computer lab. (susanraerodgers@gmail.com)

Elvia Rodriguez Ochoa is a multi-disciplinary artist, educator and administrator, active for the past twenty years. Completed a B.A. in Fine Art from Trinity Christian College in 1992 and earned an M.A in Inter Disciplinary Arts at Columbia College (2005). As an administrator and an artist, she has collaborated in the creation and maintenance of many non profit organizations in Pilsen. Among them are Taller Mestizarte (Mixed Art Workshop) where she served as President in 1998 organizer for La Voz de Los de Abajo, and a board member for Calles y Suenos. Elvia has also contributed to other existing organizations such as the Mexican Fine Arts Center Museum, Fiesta del Sol/ Pilsen Neighbors Community Council, and Gallery 37 as an educator and an artist. Elvia is the Director of Community Programs at Pros Arts Studio. (erodriguez@prosarts.org)

Don Samuelson. Born in Chicago. Local schools. Poor. Scholarship student at Dartmouth. Peace Corps in Nigeria. Fuller Brush salesman. U of Chicago Law School. Kirkland & Ellis law firm. U of Chicago Law School again—missed Hyde Park, wife didn't—as Assistant Dean. Assistant Director of the Illinois Housing Authority. 30 years in affordable housing development, redevelopment and management. Morphed into resident services,

onsite computer learning centers, and now internet-enabled cites and neighborhoods. Along the way, I read, wrote, talked and learned. (dssa310@aol.com)

Ernest "Ernie" Sanders functions as the New Communities Program Manager and Director of Communications for the Greater Auburn-Gresham Development Corporation (GADC). Ernie is a business professional of 25 years and has worked on a national cause to reduce Recidivism and promote Re-entry for ex-offenders. He is a community activist and a candidate for a Masters Degree in the areas of Workplace & Traffic Safety. Ernie recently attended Harvard University's Divinity School and earned a certification in Faith Based Community and Economic Development. Ernie has authored two Christian self-help books and has extensive knowledge in capacity building, strategic planning, leadership and team development, property management and communications. Ernie functions as inner-office technical advisor, and coordinates and directs the communications effort for the organization. His strengths are mostly demonstrated through interpersonal and project management skills. (esanders@gagdc.org)

Norma Sanders is an information technology consultant currently working for Edge Technological Resources, Inc. (ETR), a management and consulting technology company. For the past three years, she has been consulting and volunteering for small to medium retail and non-profit businesses to implement customer facing automated business systems, business continuity planning and cost effective disaster recovery services. She is currently the Smart Communities Program Manager for the Southwest Smart Communities Partners (SSCP). The SSCP represents three of the five digitally underserved neighborhoods in Chicago that are participating in the Smart Communities program, part of the City of Chicago's Digital Excellence Initiative administered by the Local Institutive Support Corporation (LISC)/Chicago. She is supporting the collaboration between Auburn Gresham, Chicago Lawn and Englewood communities. In addition to facilitating digital projects, she also works with the community organizers to facilitate using technology for reducing the social barriers across neighborhoods. Prior to her consultancy work, she was a senior director for Motorola, Inc. where she spent her 25

years managing global IT teams and as a radio communications engineer for commercial, government and public safety markets. She has a strong background in customer relationship management, vendor and program management, and is a lifetime mentor, with a passion for digital education for youth. (nsanders@edgefirst.com)

Alexander Gail Sherman leads the affordability practice for Civic Consulting Alliance. Since joining the non-profit firm in 2005, he has led multi-firm, multi-million-dollar pro bono efforts to streamline operations and guide strategic planning for the Chicago Transit Authority, the Chicago Police Department, and the City of Chicago. As program manager for the Recovery Partnership, he has helped local government and foundations secure and invest American Recovery and Reinvestment Act (ARRA) stimulus funds effectively and transparently. After graduating from Princeton University, Alexander earned a masters from Cambridge University for research on Aristotle's mathematics. At The Field Museum, he spearheaded the world's first gallery guide for PalmPilots and helped create a $175 million fundraising and financial plan. His financial model of Oxford University -- the first ever -- garnered front-page coverage and helped shape the public debate about funding higher education in the U.K. Alexander currently serves on board committees of several arts organizations, chairs the Library Sub-Committee for the University Club of Chicago, and acts as treasurer of The Hypocrites, where he has helped double the budget, staff, and board and transferred two hit shows to New York. (asherman@ccachicago.org)

As founder and Executive Chairman of ThoughtWorks, **Neville Roy Singham** is a thought leader at the intersection of business, technology and software. In 1993 Roy started a small consulting operation with eight people in the basement of his home. Since then, ThoughtWorks has evolved into the world's most influential custom software firm with more than 1,400 employees worldwide and operations in the U.S., China, Brazil, India, Australia, Canada and the UK. ThoughtWorks and ThoughtWorkers have been the leading force globally in the emergence and success of the Agile movement. Roy is an ongoing participant in the Fortune Global Forum and the

Future of Work Symposium. He has led panel discussions for the prestigious Fortune Brainstorm Technology conferences, and served as a speaker for the Council on Foreign Relations. Roy has been an active promoter of the Open Source movement, and was instrumental in bringing about the success of the Ruby language in enterprise software. He enjoys intense public debate and interacting with geeks and nerds everywhere. Roy helped drive the creation of ThoughtWorks Studios - an innovative products group that set the standard in Agile Application Life-Cycle Management software solutions. Roy is a graduate of Howard University. (nrsingha@thoughtworks.com)

Michael K. Smeltzer is the Director of Networking at the University of Illinois at Urbana-Champaign. He has been in that role since 2008 and previously helped manage a $20 million network upgrade project. He was the PI (Principal Instigator) behind the Urbana-Champaign Big Broadband (UC2B) Consortium's successful $29.4 million Broadband Technology Opportunities Program (BTOP) grant proposal that was awarded by the National Telecommunications and Information Administration (NTIA) on March 2nd. The UC2B project is evenly split between constructing seven fiber rings that will connect 143 Anchor Institutions to each other and to the Internet; and building a Fiber-to-the-Home network that will pass some 4,650 households and 200 businesses in "underserved" neighborhoods. Before returning to the University in 2005, Mike was the local Operations Manager for telecommunications provider McLeodUSA. In that capacity, he worked on a variety of voice and data projects, including a $7 million fiber build that connected residents in multiple dwelling units to the Internet. In addition to working in the communications industry, Mike has been a faculty member in both the University's College of Communications and University High School, and was publisher and general manager of the Illini Media Company. (smeltzer@uiuc.edu)

Andy Steadham is an archivist at the Black Metropolis Research Consortium, an unincorporated Chicago-based association of libraries, universities, and other archival institutions with major holdings that document African American and African diasporic culture, history, and politics. He is part of a team of archivists

engaged in a three-year, consortium-wide survey of African American primary resources intended to assess preservation and access needs and to create preliminary descriptions of collections previously inaccessible to researchers. He recently completed his Masters in Library and Information Science at Dominican University and served previously as a Special Collections Library Assistant at the Newberry Library. (asteadham@uchicago.edu)

Diana Stroud is the Assistant Dean for Advancement and Alumni Relations, the chief development officer, for the Graduate School of Library and Information Science at the University of Illinois at Urbana-Champaign. She previously worked in the university's Office of the Chancellor, where she was most recently Director of Development overseeing special projects; before that, for more than seven years she served as chief development officer for the School of Social Work here at UIUC, where she had responsibility for major gifts, alumni relations, annual fund, corporate and foundation relations, special events, and public affairs and marketing. Diana has a BS in political science from Illinois State University, and a Master's of Social Work with a specialty in administration from the University of Illinois. She volunteers locally with the Champaign Crisis Nursery, the American Red Cross, and the League of Women voters, among other groups, and serves as treasurer of the National Association of Social Workers. (dstroud@illinois.edu)

Aiko Takazawa is a doctoral student at the Graduate School of Library and Information Science at UIUC and a research assistant for Community Informatics Lab led by Dr. Kate Williams. Her research focuses on uses of ICTs in local communities, particularly for recovering from crisis and disasters. Her personal experience involved in community disaster response as a volunteer in the 1995 Kobe earthquake in Japan drives her research to this direction. The overlays of her research interests are values in sustainability of community and culture and respect for human rights. She earned her Master's degree at the School of Information, University of Michigan. During the master's program, she worked few community informatics projects including Technology Opportunities Project Archives, Senegalese Association of Michigan information and

communication studies, and the outcome based evaluation for Washtenaw County Library for the Blind and Physically Impaired. (aikot@illinois.edu)

Lourdes Torres is a Professor of Latin American and Latino Studies and the Director of the Center for Latino Research at DePaul University. She is the author of Puerto Rican Discourse and co-editor of Tortilleras: Hispanic and Latina Lesbian Expression and Third World Women and the Politics of Feminism. She edited the current issue of the NWSA Journal on the topic of Latina sexualities. Her recent essays have appeared in Meridians, MELUS, Centro Journal, and International Journal of Bilingualism. For the last four years she has served as a board member for Amigas Latinas. She is the 2009-10 Women and Gender Research Initiative Faculty Fellow at DePaul University for her work on Latina Lesbian organizing in Chicago. (LTORRES@depaul.edu)

Aldo Vasquez was born and raised on the north side of Chicago. Aldo has been a Cyber Navigator since August of 2008. During this time, Aldo has worked at four different Chicago Public Libraries; Legler, Mabel Manning, North Austin, and currently the Lincoln Belmont branch. Working in such unique communities, Aldo has been able to work with a diverse collection of individuals. Aldo is currently attending North Eastern University and pursing a degree in social work. Aldo has a great appreciation for all types of music and is an avid concert attendee. Aside from his social work career, he hopes to one day be a music journalist. (avasquez@chipublib.org)

Susana L. Vasquez is the Director of the New Communities Program (NCP) at Local Initiatives Support Corporation (LISC/Chicago). The New Communities Program is a long-term initiative to support comprehensive community development in 16 Chicago neighborhoods. The program has become a model for place-based efforts. In March of 2008, Ms. Vasquez led the planning for a national conference on NCP which brought together more than 900 attendees from over 50 cities to learn from and discuss the NCP model. In partnership with the City of Chicago's Digital Excellence Initiative, Ms. Vasquez has managed the Smart Communities program which promotes meaningful adoption of digital technology in five NCP

communities. Ms. Vasquez has more than fifteen years experience working with nonprofit community-based organizations, primarily in community organizing, fundraising, program and organizational development. Prior to working at LISC, Ms. Vasquez was Deputy Director of The Resurrection Project, a community development organization in Chicago's Pilsen community. Ms. Vasquez is on the board of advisors for the Community Economic Development Law Project and has provided trainings to non-profits and foundations on board development, fundraising and partnerships/collaborations. She has a B.A. in History from the University of Illinois Champaign-Urbana and a Master in Public Administration from Harvard University's Kennedy School of Government. (svasquez@lisc.org)

Antonio "Tony the Tiger" Vernon is a prominent Chicago martial artist and was a standout collegiate powerlifter. He is a Kukkiwon certified Tae Kwon Do Black Belt. He is also a contributor to Wikipedia and has assumed the Manager/Director duties of the Chicago WikiProject. Tony Graduated from SUNY-Buffalo with a B.A. in Economics. He then went on to receive an MBA from the University of Michigan and a M.A. in statistics from Washington University. As the Director of the Chicago WikiProject, Tony has 16 Featured Article credits, half of which have been the English Wikipedia Featured Article of the Day. He also has 182 current articles that have been reviewed as good articles. This accounts for over 2% of the good articles on Wikipedia. He has taken responsibility for raising the quality of the Millennium Park article series to featured topic status and has three other good topic credits. He has been involved in raising the quality of All Chicago area 2010 All-American basketball players and First-team All-Big Ten players to good article status. He has managed editorial content of a variety of local landmarks, athletes, cultural hallmarks, politicians and celebrities. With all the work Tony has done on Wikipedia, you might classify him as a citizen journalist.
 (http://en.wikipedia.org/wiki/User:TonyTheTiger)

Lauren Walker is a MSI/MSW student at the University of Michigan. She is concentrating in Community Informatics and Library and Information Services in the School of Information,

and Management of Human Services with Community and Social Systems in the School of Social Work. (ltwalker.umich@gmail.com)

Kate Williams is an assistant professor at the University of Illinois at Urbana Champaign Graduate School of Library and Information Science. She began community technology work in 1993 at the Chicago Area Project teaching women to use an Apple 2e, helped organize the Job?Tech conferences at UIC, MIT, and UCLA, and has taught at Devry University in Chicago, University of Toledo, Dominican, and UIUC. A case study of a community technology center in Toledo was the start of her research in community informatics. Shefounded the eChicago symposium in 2007 and leads the IMLS-funded eChicago study of IT use in Chicago's ethnic communities. She preserved and analyzed the records of the first TOP and is now collecting data on BTOP. Her work uses social capital and social network theory to measure and model the sustainability of IT use in local communities. (katewill@illinois.edu)

Bo Xie is an Assistant Professor in the College of Information Studies at the University of Maryland, College Park. She received her PhD in Science and Technology Studies (STS) from Rensselaer Polytechnic Institute in 2006. She also holds degrees in Medicine and Psychology. Her research focuses on the learning and use of information and communication technologies by older adults, particularly for health and medical information and decision-making. (boxie@umd.edu)

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Notes

Notes

Public Computer Center / Friday

Time	Topic	Leader	Description
10:30-10:50	Online tools to bridge the language gap	Anna Pederson, UIUC GSLIS	Tools for ESL and language learning
11:00-11:20	Free Legal Information for Illinois Residents	Teri Ross, Program Director at Illinois Legal Aid Online	An online demonstration of the free resources available at www.IllinoisLegalAid.org
11:30-11:45	Free Legal Information for Illinois Residents continued	Teri Ross, Program Director at Illinois Legal Aid Online	Continuing the online demonstration of the free resources available at www.IllinoisLegalAid.org
12:50-1:20	The Learning Web	Anna Pederson, UIUC GSLIS	How to use the internet to get a free education
1:25-1:45	Non-Chicago resident guide to Chicago Public Library's online resources	Anita Mechler, Cybernavigator at Humboldt Park CPL	A brief review of resources available to anyone via the CPL website.
1:50-2:10	Placing holds and managing personal library card accounts on the Chicago Public Library website	Kelly Minta, CN at Albany Park CPL	How to search for materials, place holds, and renew materials on the CPL website
2:20-2:40	Google Docs	Lindsey Adams CN at Blackstone CPL	with only 3 CPL location offering word processing, I will expand on how google is a great alternative for patrons
2:50-3:20	Exploring the Black Experience in Cyberspace	Abdul Alkalimat, UIUC GSLIS	A guided tour of rich online resources with broad appeal
3:30-3:50	slashdot.org as key resource for understanding the electronic world	Aaron Fleisher, UIUC GSLIS	An overview of the information resources found at http://slashdot.org
4:00-5:00	OPEN TIME		

Public Computer Center / Saturday

Time	Topic	Leader	Description
10:30-10:45	Google Map	Aiko Takazawa, UIUC GSLIS	An extended use of Google map for your trip and neighborhood mapping to share with your visitors and friends
10:50-11:05	Exploring the Black Experience in Cyberspace	Abdul Alkalimat, UIUC GSLIS	A guided tour of rich online resources with broad appeal
11:10-11:45	Photo Editing on Photobucket.com	Sophia Hou, CN at the Mabel Manning Branch	An overview on Photobucket's variety of photo editing tools.
12:45-1:00	Zotero	Anna Pederson, UIUC GSLIS	How to make an automatic "Works Cited" for papers and research
1:05-1:20	google docs	Lindsey Adams CPL Blackstone CN	With only 3 CPL location offering word processing, I will expand on how Google is a great alternative for patrons
1:25-1:40	Blogging 101	Rhonda Jackson CN at King Branch Library	How to set-up and start a blog